

CORRIGENDUM-I

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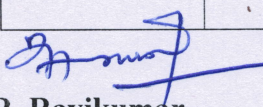
Tender Notification No.: IIMT/MESS/01/2020, Dated 16/05/2020

Tender for Providing Catering Services on Contract Basis at IIM Tiruchirappalli Hostel Mess

Corrigendum/Amendments in the tender document

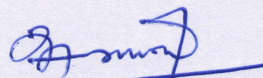
- Please refer the tender document for providing Catering Services on Contract Basis at IIM Tiruchirappalli Hostel Mess**

Modifications /Amendments			
Reference	Queries raised by the Bidders/Vendors	Decision of IIMT	
Refer Page 2 of Tender	Whether EMD will be exempted for MSME Vendors?	EMD is exempted for MSME Bidders subject to production of valid documents, failing which the tender will be rejected.	
	Whether 20% of the work order value for MSME vendors will be considered to meet the eligibility criteria?	Not agreed, since it is on the eligibility criteria. The eligibility criteria is as per tender document and No change on it.	
Refer Page 3, Point o (under scope of work)	Portion size in grams for items in basic menu (some of limited items in Basic Menu) and portion size in specific for extra menu items like Chicken gravy- 150gms – Weight of chicken and gravy in grams?	Curd	50 gms
		Veg fried items	100 gms
		Chips	50 gms
		Sweets	50 gms
		Fruits	one bowl of mixed cut fruits/1-2 full piece of fruit (based on the type of fruit such as banana, apple, etc.)
		Special Veg	150 gms (100 gms vegetarian items like paneer/kofta/manchurian/etc & 50 gms gravy)
		Non-Veg	150 gms (100 gms non-vegetarian items like mutton /chicken/fish & 50 gms gravy)


R. Ravikumar
Administrative Officer (A, S&P)

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Refer Page 14, Point 30	Student diners who stay away for more than two days on official assignment of the Institute or under medical grounds, (N - 2) formula shall be applied for mess reduction/ rebate, where N is the number of days absent by the student diner. Clarification required on the formula:	'N' is the number of days a student is not dining in mess facility during the regular mess service. This does not apply to term breaks and summer vacations. For example, if a student is not dining in the mess facility for four days, then the student will get waiver for only two days (4-2) from mess charges.
Refer Page 20, Point 16	Arbitration needs to be clarified. How Arbitrator and location will be appointed ?	Mutually agreeable Arbitrator will be appointed by IIMT in Tiruchirappalli.
-	Unlimited/Limitation of Liability needs to be clarified:	As it will be decided by the Arbitrator or the Court, the Caterer needs to be adequately insured themselves against these liabilities.
-	GST rate for AC and Non-AC Dinning? What is the GST rate applicable for dinning?	Not relevant to the selection of the bidder in this tender. However, the applicable rate as per law will be communicated in the work order.
-	License/Certifications	<ul style="list-style-type: none"> A valid License under Food Safety and Standards (Licensing and Registration of Food Business) Regulations 2011 issued by Food Safety and Standards Authority of India is mandatory. An ISO 22000:2018 certification is highly desirable.
Refer Page 31	Clarification required on Sunday Lunch and Dinner menu. Whether Non-veg item to be served for the entire batch in the Lunch and Dinner with basic menu as a mandatory item on all Sunday.	Non-veg is part of the regular menu to be provided only in Lunch on Sundays . In all other meals, non-veg item can be provided as an extra.



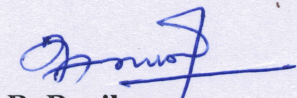
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Modifications /Amendments		
Reference	Queries raised by the Bidders/Vendors	Decision of IIMT
Refer Page 40	<p>Feedback Form to be collected from the Student Diners for performance evaluation of Caterer.</p> <p>Scale:</p> <p>Very Good – 5 marks.</p> <p>Good - 4 marks.</p> <p>Average - 3 marks.</p> <p>Bad - 2 marks.</p> <p>Very Bad - 1 marks.</p>	<p>The caterer should score minimum 20 marks out of 25 and not less than 4 marks from each of the following component in the Feedback Form (Annexure VII of Tender) to be provided by the mess committee by administering the feedback form to the students' community (for the entire population or to a randomly selected students) and provide the same every month. While submitting the feedback, the mess committee will also consider any other positive / negative aspects raised by the students' community:</p> <ol style="list-style-type: none"> 1. Quality of raw materials, vegetables, etc. 2. Quality & Quantity of the food served. 3. Cleanliness and Hygiene. 4. Overall Catering service. 5. Punctuality in providing service. <p>The penalty for scoring less than 20 marks should be as under;</p> <p>Less than 20 and upto 17 marks – 10%.</p> <p>Less than 17 and upto 15 marks – 20 %.</p> <p>Less than 15 and upto 12 marks – 50%</p> <p>Less than 12 marks – No payment will be made for the respective month.</p>

All other points mentioned in the Tender document other than the above corrigendum remain same.



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