**INDIAN INSTITUTE OF MANAGEMENT TIRUCHIRAPPALLI**

# *CORRIGENDUM-I*

## *FOR*

Tender Notification No.: IIMT/2022-23/IT/WHP/54 dated: 09.11.2022

### Notice Inviting Tender for Web Hosting Plan (Managed Dedicated Server) to IIM Tiruchirappalli for a period of 05 (Five) Years

### Corrigendum/Amendments in the tender document

1. Please refer to the tender document for Web Hosting Plan (Managed Dedicated Server) to IIM Tiruchirappalli for a period of 05 (Five) Years.

2. The following changes have been made in the Tender Document through this Corrigendum-I:

## Modifications/ Amendments

| S. No | Queries raised by the Bidders/ Bidders' Representatives | Decision of IIMT |
|---|---|---|
| 1 | No of IP Addresses required | At least 03 IP Addresses would be required |
| 2 | cPanel or equivalent | If the vendor is providing another GUI based application equivalent to cPanel then all the functionalities in the cPanel should be available in the proposed application as well in a user-friendly manner. |
| 3 | Redundancy | At least RAID 1 should be configured and maintained. |
| 4 | What is the required processor? | It should be only intel processor. Other processors will not be acceptable. |
| 5 | FTP backup | FTP Backup or equivalent backup solution will be acceptable. |
| 6 | How many cPanel and Main domains? | a) Only one cPanel has to be provided<br>b) Only one main domain will be hosted<br>c) Currently there is approximately 15 sub domains. It may increase in future. |

*Priya*
22/11/2022

V Priya
In Charge (Stores & Purchase)

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| S. No | Queries raised by the Bidders/ Bidders' Representatives | Decision of IIMT |
|---|---|---|
| 7 | What is the required database? | My SQL database is used for the current website. It should also support PostgreSQLwhich may also be used in future. |
| 8 | Page 12, Point 3, **Penalty Clause:** Deficiency/delay in services listed in the broad Scope of Work including Design, Development, Customizations and Maintenance | **Penalty Clause:** Deficiency/delay in services listed in the broad Scope of Work including Configuration, Maintenance and support of the Web Hosting Account (Managed Dedicated Server) for 05 (Five) Years. 99.9% uptime should be guaranteed. The penalty will be calculated by the internal committee based on the downtime and its reasons. |
| 9 | Cloud or managed dedicated server? | It should be only managed dedicated server from a hosting service provider. Cloud servers will not be accepted. |
| 10 | The Server should be located inside India and the details (proof) regarding the same should be submitted. | The server should be physically located within India and proof (mentioning the location) should be attached with the technical bid document. The location of server of successful bidder will be verified and necessary additional document to be provided accordingly. |
| 11 | Firewall requirement. | The service provider should have a gateway level firewall on their network and entire traffic should be routed through the same. In addition to the same the server should have a firewall application and antivirus protection. |

All other points mentioned in the Tender document, and other than the above Corrigendum will remain the same.

V Priya
In Charge (Stores & Purchase)