

**NOTICE INVITING EXPRESSION OF INTEREST (EOI) FOR OPERATING A
BRANDED FOOD OUTLET IN IIM TIRUCHIRAPPALLI**

Reference No: 26SP120T EOI dated 19.06.2026

Indian Institute of Management Tiruchirappalli (IIM Tiruchirappalli) is an Institute of National Importance established by the Ministry of Education (Shiksha Mantralaya), Government of India. More details about IIM Tiruchirappalli are available on our website, www.iimtrichy.ac.in.

Downloading of EOI Document

The EOI Document can be downloaded from the Institute's website: <https://www.iimtrichy.ac.in/tender-published>. No EOI Fee is payable.

SCOPE OF WORK

1. IIM Tiruchirappalli invites EOI from Authorised Business Partners/Franchisees of the reputed Brands established in the country to set up a Branded Food Outlet for students, faculty, staff, guests, and residents of the campus (approx. 1200 Nos.) to provide high-quality and variety food items at a subsidised price. Any annual price revision shall be subject to prior approval of the Institute and shall be implemented only after considering affordability for students, faculty, staff, and campus residents.
2. The contract shall be reviewed annually for performance monitoring purposes; however, such review shall not necessitate annual renewal of the contract.
3. The selected Business Partner/Franchisee shall be allotted approximately **300–400 sq. ft.** of space within the campus of IIM Tiruchirappalli for establishing and operating a branded food outlet. The allocated area shall encompass both food preparation and customer dining spaces. The outlet shall offer food and beverage products that are approved and authorized by the parent brand, including but not limited to coffee, cereals, snacks, bottled water, milkshakes, infant foods, seasonings, soups, sauces, and frozen or refrigerated food products. The institute reserves the right to increase or decrease the allocated space, as deemed necessary, based on operational requirements, space availability, and institutional considerations.
4. ***The bidders are advised to visit the site of the outlet before participating.***
5. The outlet shall operate during timings prescribed by the Institute, including evenings, weekends, holidays, and examination periods, based on student and campus requirements.
6. There is a scope to earn high-volume business, provided the vendor sells high-quality, varied and versatile food items. The bidders should assess the volume of business themselves; IIM Tiruchirappalli will not guarantee any minimum/maximum business.
7. The vendor shall fulfil the following responsibilities regarding cleanliness and sanitation:
 - i. Hygiene and sanitation standards should be strictly compliant with FSSAI regulations and/or prevalent norms.
 - ii. Compliance with the hygiene standards will be checked periodically. Non-compliance with hygiene standards will be grounds for terminating the contract.
 - iii. Cleaning and washing of plates, cutlery, and utensils.

- iv. Cleaning and maintenance of kitchen equipment.
- v. Keeping the premises and surroundings neat, clean, and hygienic.
- vi. Periodic cleansing as per laid down norms.

Eligibility Conditions for Bidders

The Agency submitting the EOI must fulfil the conditions mentioned in the succeeding paragraphs to be eligible for technical evaluation of the bid:

1. The bidder should submit the EOI with the authorisation of the Brand. The authorisation letter to run the branded food outlet in the IIM Tiruchirappalli Campus must be submitted along with the EOI document.
2. The Brand must have been established and known for its nationwide reputation and should have been in operation for at least five-years as of June 31, 2026. The brands known worldwide/nationwide for their reputation shall be given preference.
3. The branded food outlet shall be managed by the franchisee operator and overseen by the Brand personnel.
4. The Service Provider shall encourage the use of eco-friendly and biodegradable packaging materials. Single-use plastics shall not be used. Proper segregation of wet and dry waste shall be ensured and disposal shall comply with applicable environmental norms.
5. The Brands should have rich experience in providing food and beverage solutions for food establishments like cafes and restaurants, with a minimum of 5 years of experience in the field.
6. The Authorised Business Partner/Franchise should be registered with the Goods and Services Tax Council for Goods & Services Tax (GST). A copy of the GST Registration Certificate has to be submitted with the EOI document. ***Copies of the GST Registration Certificate, PAN, and Bank account details should be submitted with the Technical Bid.*** The names appearing on all these documents, including the EOI document, should be the same or linked.
7. The Brand itself or its Authorised Business Partner/Franchise, with proper authorisation by the Brand, shall participate in the bid.
8. A presentation shall be scheduled for the prospective bidders to explore their eligibility, infrastructure, and work plan about the IIMT Campus with PPT or AI Images on a specified date decided by the institute.
9. Bidder should take into account the corrigendum/Addendum published on the IIM Tiruchirappalli website on the tender page from time to time before submitting the bids.
10. If you have any technical queries, please email them to purchase@iimtrichy.ac.in, Phone: 0431 – 250 5121/5122/5153 before submission of quotation.
11. The bidder should submit the EOI duly signed and stamped on all the pages.

12. IIMT reserves the right to change/extend/modify/amend, or delete any of the conditions, clauses or items stated therein, or any or all provisions of this EOI document, before the last date of submission of the EOI. Such revisions/amendments/corrigendum will be made available on the website of the IIMT Tender portal.
13. IIMT also reserves the right to withhold or withdraw the process at any stage, with intimation to all the bidders who have submitted the EOI.
14. IIMT will not be responsible for any loss in transit or postal delay.

General Terms & Conditions

1. The contract for operating the Branded Food Outlet shall initially be awarded for a period of up to three years. Subject to satisfactory performance of the agency, the contract may be extended on a yearly basis for an additional period of up to two years, with the total contract duration not exceeding five years. The agency's performance shall be reviewed annually based on operational standards and periodic feedback received from students, faculty, staff, and residents. Such reviews and feedback may be taken into consideration while evaluating the agency's performance and determining the extension of the contract.
2. There should be nominal rent and water charges as per the Institute norms, and electricity charges will be levied as per the prevailing tariff policy of TNEB Limited, applicable to IIMT, based on actual consumption. A separate meter will be fixed by the Institute.
3. The vendor should remit an interest-free security deposit of Rs. 50,000/- to the IIM Tiruchirappalli Bank account within 10 days from the receipt of the work order, and the same will be returned after the completion of the Contract period on furnishing a "NO DUES CERTIFICATE" from the concerned authority.
4. EOI shall be submitted offline/by post/by hand at the given address only within the stipulated date and time.
5. Submission of EOI by a party shall not create any contractual obligation between that party and IIM Tiruchirappalli.
6. IIM Tiruchirappalli reserves the right to invite limited tenders from the shortlisted agencies or invite open tenders.
7. The applicant shall bear all costs associated with the preparation and submission of its EOI. The institute shall in no case be responsible or liable for these costs, regardless of the conduct or outcome of the EOI process.
8. All supporting documents enclosed with the EOI should be duly signed/sealed on each page by the authorized person of the agency.
9. The Service provider shall be held solely responsible if any food item is found adulterated. Any case of food poisoning, if reported, will result in immediate termination of the contract, and appropriate penalties or legal action will be initiated against the vendor, as deemed appropriate by the Institute.

10. IIM Tiruchirappalli can terminate the contract with a three-month notice in case the services are not satisfactory. The Service Provider shall be required to give not less than three (3) months' prior written notice of its intention to terminate or discontinue the services. In the event the Service Provider ceases providing services without complying with this notice requirement, the security deposit shall be forfeited."
11. Any damage to Institute Property during the contract period will have to be borne by the Service Provider.
12. The Service Provider is not allowed to award, allot, sell, mortgage the license, or sublet in any form to any other person in any manner whatsoever.
13. The Institute will have the power to inspect the foodstuff at any time at its discretion and can reject any foodstuff if deemed fit and proper. IIMT also reserves the right to appoint a committee to inspect the quality of food prepared and served, as well as the cleanliness of the outlet and its surroundings. IIMT reserves the right to send the food samples to Govt.-approved food testing laboratories for microbiological testing.
14. The overall general maintenance, cleaning, garbage disposal (dry and wet garbage/biodegradable and non-biodegradable waste disposal, etc., in an eco-friendly manner, using protective/closed bins) will be the scope of the Service Provider.

EOI should be submitted in the sealed cover super scribing "**EXPRESSION OF INTEREST (EOI) FOR OPERATING BRANDED FOOD OUTLET IN IIM TIRUCHIRAPPALLI**" addressed to below address and it should reach the Institute *on or before 5.30 PM, July 9, 2026*.

The Chief Administrative Officer (i/c),
IIM Tiruchirappalli,
Trichy Pudukkottai Highway,
Trichy – 620 024